



### Assessments & Certificates

- Pre- and post-testing
- Training Advisor
- Integrated Performance Assessment (IPA)
- ControlLogix Certificate Program
- Custom test development



### Instructor-led Training

- Open enrollment
- Private / On-site
- Personal Trainer
- Tailored Training
- Custom Training (development & delivery)



### e-Learning

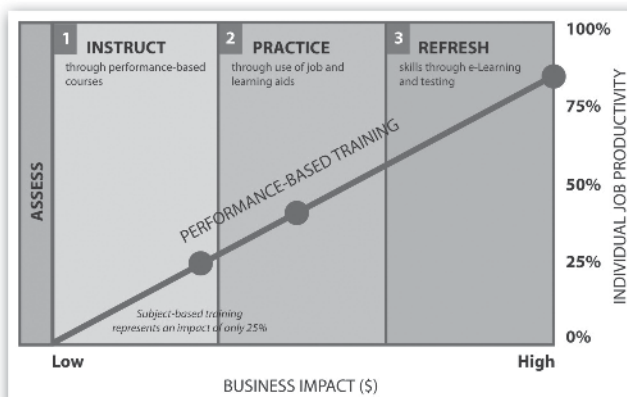
- Computer-based
  - standalone
  - network version
- Web-based (24x7)
- WebEx training sessions
- Self-study training kits



### Training Products

- Workstations
- Lab exercise workbooks
- Job aids
  - Troubleshooting guides
  - Software procedure guides

### A Performance-based Training Approach



Performance-based training plays a critical role in helping people learn and practice required job tasks relevant to the equipment they need to effectively program, maintain, and troubleshoot. This approach provides more individual job productivity improvement and overall business impact than subject-based training alone.

### Economic Value of Employee Performance

- Most cost-effective, long-term solution to talent shortage is each person's productivity.
- Greater the gap between current job performance and expected performance, the greater the economic potential.
- Information and people are tightly linked and either one without the other is suboptimized.
- Human capital is unique . . . it is the only asset that can be developed.
- Informational surveys have shown that few organizations invest in the training necessary to exploit the capabilities of their technology.

**Maximize Your Workforce Productivity and Technology Investment via a Comprehensive Training Portfolio**

### Curriculums by Technology & Industry

View a complete list of instructor-led and e-learning courses offered in 16 technology areas, as well as industry-specific areas.

### Course Selection Tool

Use free online course assessments to aid an individual in making decisions on which course(s) to attend.

### Return on Investment Tool

Estimate, calculate, and forecast automation training ROI.

### Training Advisor Online Demo

Demonstrate the purpose and value of an online consulting tool that assesses the customer's workforce knowledge and allows them to build a tailored training plan.

### ControlLogix Certificate Program Requirements

Obtain curriculum tracks and program details describing course requirements and final online knowledge assessment.

### Online Training Schedule

Search for open-enrollment courses by topic, product, or course code and obtain training dates, locations, enrollment information and pricing.

### Online Enrollment & Order Form

Use for web enrollment in courses and for purchasing computer or web-based training products. Look for special web-only offers and promotions.

### Computer-based Training Demos

Download, view, and demonstrate sample computer-based training courses.

### Web-based Training "Free" Trial

Available to all customers - sign-up for a free 5-day web-based training account to try out a single course.

### Workstation Builder Quotation Tool

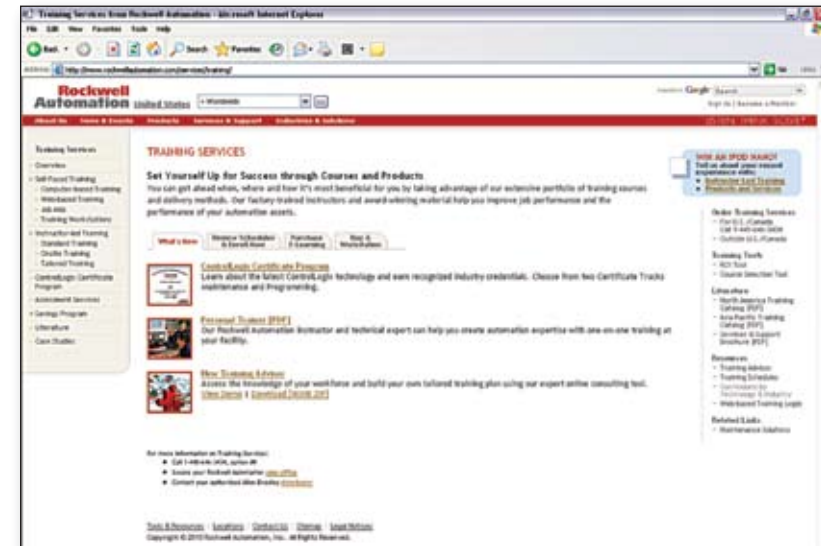
Assist customers with selecting a training workstation and components using online selection tool and electronically submit request for quote.

### Customer Satisfaction Survey

Solicit feedback from customers on their recent course or training purchase.

### Voucher Tracking Tool

Track and obtain account balance information on customer and distributor voucher accounts.



### Savings Programs:

- Training Vouchers
- Fundamentals + One
- Training + Starter Workstations